

Dr Mike LAI

Associate Professor, Department of Logistics and Maritime Studies

Deputy Director, Shipping Research Centre

Director, MSc in Quality Management

The Hong Kong Polytechnic University

Dr Lai is Associate Professor at the Department of Logistics and Maritime Studies. Currently, he is programme director of Master of Science in Quality Management and coordinator for quality assurance of the Faculty of Business at The Hong Kong Polytechnic University. His research focuses on quality and sustainability issues in logistics and shipping management. He has co-authored seven books, published over 120 journal papers, contributed as editor/board member for scholarly journals including *IEEE Transactions on Engineering Management*, *Industrial Marketing Management*, *Information & Management*, *International Journal of Shipping and Transport Logistics*, *Transportation Research Part E*, and achieved an h-index of 48 according to the *Google Scholar Citation*.